

DURHAM KENNELS

919 Blue Lick Road
Berea, KY 40403
(859) 985-1629
toll free 1(866) 828-1717

TRAINING AND BOARDING POLICIES

OPERATING HOURS

Operating hours are Monday through Saturday, 8:00 am to 6:00 pm. THERE IS NO DROP-OFF OR PICK-UP ON SUNDAYS. All drop-offs, pick-ups and classes are by appointment only. If you must cancel an appointment, please do so at least 24 hours in advance. Special arrangements MAY be made in case of an emergency.

RESERVATIONS

BOARDING: Reservations are strongly encouraged at least one week in advance. Cancellations should be made at least 48 hours before a scheduled boarding date. For holiday boarding (Thanksgiving, Christmas and New Year's), there is a three-day minimum. Full payment is required in advance and is non-refundable.

IN-KENNEL TRAINING: A non-refundable deposit of \$100.00 is required to secure your training reservation. The balance is due on the day your dog comes in to the kennel. Payment plans are available. If for any reason you decide to cancel during the training period, full payment of the training fee will be required before the dog may be picked up.

Following your dog's in-kennel training, four follow-up classes will be offered to all household members 14 years or older. The cost of these classes is included in your training fee. These classes must be completed within six weeks. It is your responsibility to schedule your classes and to give a 24-hour notice if you cannot attend. Make-up sessions will not be offered unless this policy is strictly observed. If you do not complete your follow-up program within six weeks, you will be charged \$50.00 per class for private instruction.

Owners provide dog food, toys and treats.

Payment is by check or cash only.

HEALTH REQUIREMENTS

All pets must be examined by a vet and receive a clean bill of health prior to boarding or training. All shots must be current within one year. Documented proof of the following is required upon registration:

- ✓ All pets must be current on all yearly vaccines.
- ✓ Puppies must have had all puppy series vaccines.
- ✓ All dogs must receive a bordetella (kennel cough) vaccine at least one week prior to boarding.
- ✓ Pets must be free of ticks and fleas. A flea preventative must be purchased from your vet and administered at least 24 hours prior to boarding.
- ✓ All pets must be parasite-free. If your pet is not on heartworm medication, he/she must receive a fecal exam at least one week prior to boarding.

ADDITIONAL EXERCISE

Daily exercise is included in your boarding fee. If you would like your dog to receive additional walks, there is a charge of \$2.50 per walk.

MEDICATION

If your pet requires medication or additional supplements, a fee of \$2.00 per day will be charged.